



August 13, 2012

Bend Service Center

908 NE 4th Street Ste 101
Bend, OR 97701
541-389-8146

Eastern Oregon Contact

P.O. Box 1346
Hermiston, OR 97838
541-667-9696
866-392-0655

Eugene Service Center

1577 Pearl Street Ste 300
Eugene, OR 97401
541-485-5911
800-522-8772

Klamath Falls Service Center

707 Cypress Avenue
Klamath Falls, OR 97601
541-884-0989
800-460-2976

Medford Service Center

2001 N Keene Way Drive
Medford, OR 97504
541-773-8423
800-433-9288

North Bend Service Center

1611 Virginia Avenue
Box 610, Ste 208
North Bend, OR 97459
541-756-4626

Portland Service Center

9620 SW Barbur Boulevard
Portland, OR 97219
503-977-6800
800-338-5248

Roseburg Service Center

2556 W Harvard Ste 1
Roseburg, OR 97471
541-672-2401

Salem Service Center

1922 McGilchrist Street SE
Salem, OR 97302
503-581-2451
800-875-2451

Dear Girl Scout Member,

As we seek to achieve our mission – building girls of courage, confidence, and character, who make the world a better place – we are sometimes faced with difficult decisions.

Over the past three years, Girl Scouts of Oregon and Southwest Washington has operated in an unsustainable budget deficit. The board of directors mandated that we begin the 2013 fiscal year with a balanced budget, which will require significant spending cuts. The deficit's causes are varied; however, the most significant are retirement obligations for former employees, accumulated unfunded depreciation, personnel and service center operations.

As a step toward achieving a balanced budget, the board voted August 9, 2012 to close the Klamath Falls, Roseburg and Salem Service Centers.

Along with closures, there will be reductions in personnel and administrative costs across the council. All decisions were reached because they bring the greatest expense reduction with least possible service impact for girls. Program opportunities and volunteer support will be maintained. Existing resource libraries will be preserved and traveling store visits will be added.

Please know that these decisions were not reached lightly.

To ensure that the best possible solution was reached, the board formed a budget committee in April. The committee analyzed member data and considered the costs of service centers and staffing across the entire council. This initiative is separate from the Long Range Property Plan released in spring 2012. Service center closure decisions are of an operational nature, while LRPP decisions are driven by girl program.

GSOSW staff members were notified of these decisions on August 10, 2012. Member notification began August 13, 2012. All service centers will be staffed and continue to provide services through September 30, 2012. Please reference girlscoutsosw.org/camp/properties for ongoing updates about closure timelines, member services and answers to frequently asked questions.

It is our responsibility to serve girls well today and in the future with a strong financial foundation. A balanced budget is the first and most important step to doing so.

We thank you for your dedication to the Girl Scout movement, and look forward to partnering with you to continue to provide valuable leadership opportunities to girls.

Sincerely,

Handwritten signature of Ellen Steel in black ink.

Ellen Steel
Board Chair

Handwritten signature of Karen Hill in black ink.

Karen Hill
Chief Executive Officer